

60 YEARS

Empowering
Communities,
Inspiring
Change.

 ACTION *for a* BETTER COMMUNITY



ANNUAL REPORT | 2024-2025

ACTION

embodies
and makes
the entire
people

ACTION *for a* **BETTER** **COMMUNITY**

MISSION STATEMENT

Action for a Better Community is a Community Action Agency that promotes and provides opportunities for low-income individuals and families to become self-sufficient.

THE PROMISE OF COMMUNITY ACTION

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

A MESSAGE FROM JEROME UNDERWOOD, ABC'S PRESIDENT & CEO



The past year was one that called on us to lead with both courage and clarity. It was a year that tested us—and reminded us exactly who we are. It was a year of both challenge and progress, where we absorbed real pressures while continuing to stand firmly in service to our community.

Uncertainty surrounding federal funding created a difficult and evolving landscape for community action agencies across the country. For ABC, those concerns were immediate and significant. At the same time, we faced deeply human challenges, including moments that impacted our staff and clients in profound ways. Through it all, our team showed resilience, compassion, and an unwavering commitment to those we serve.

At the heart of our strength is our people. In a year that demanded so much, we doubled down on supporting staff wellness—recognizing that caring for our community begins with caring for one another. Our team met each day with professionalism and empathy, continuing to deliver critical services with the dignity and respect every individual deserves.

We also remained focused on fiscal responsibility. In an uncertain environment, stewardship is essential. We made disciplined, thoughtful decisions to ensure that ABC remains viable—not just for today, but for the future. This required balancing immediate needs with long-term sustainability, always guided by our mission.

While 2025 brought its share of challenges, it also reinforced an enduring truth: ABC is resilient. We have taken difficult hits before, and this year was no exception. But we have endured—and we are still here, continuing to provide the essential services our community depends on. That perseverance is not accidental; it is the result of decades of commitment, adaptability, and belief in our purpose.

This year also marked our 60th anniversary. While we were unable to celebrate as we had hoped, the milestone itself remains powerful. For six decades, ABC has stood alongside individuals and families, advancing economic opportunity and social justice. That legacy continues to guide us, especially now.

As we look ahead, we recognize that the funding environment is changing. With that reality comes the need to adapt, innovate, and think differently about how we sustain and grow our impact. We are prepared to meet that challenge—but we cannot do it alone. This is a moment that calls for partnership. We ask our community, our stakeholders, and our supporters to stand with us as we navigate this transition together.

At ABC, our mission has always been rooted in action. We do not retreat in the face of uncertainty—we respond, we adjust, and we move forward. With your support, we will continue building a stronger, more equitable community for all.

Thank you for standing with us—today and in the years ahead.

A handwritten signature in black ink, reading "J Underwood".

ACTION *for a* BETTER COMMUNITY



1960s

Summer, 1964: ABC is conceived in Constance Mitchell's living room. The inspiration for the name came from children's blocks and the idea that caring for children, making job opportunities available and having safe, healthy neighborhoods are fundamental – as basic as A, B, C.

Summer 1965: *Head Start* program for families and children 3–5 years old is launched.

ABC supports efforts to establish *Anthony Jordan Health Center* as one of the first five federally-qualified health centers in the US.

1970s

1970: ABC launches alcoholism support program. It evolved into a full-service, state-certified outpatient substance use clinic: *New Directions*.

Tom Cray launches a program to connect veterans to community resources at ABC. It eventually becomes the *Veterans' Outreach Center*.

ABC successfully challenges local broadcasters' FCC licenses to promote a more representative workforce among local TV and radio stations.



1980s

1983: Home weatherization services begin at ABC in response to nationwide increases in energy prices.

Tom Ferraro collects day-old English Muffins from grocery stores and delivers them to families needing food, and eventually grows this program into *Foodlink*, a \$50M+ regional hub for food distribution and a range of services to families.

1988: *Action Front Center* is launched to provide outreach and support services to people living with HIV.



1990s

1992: James Norman is hired as ABC's President & CEO after a nationwide search to replace the late James McCuller.

1998: *Early Head Start* launched to serve newborns, infants and toddlers 0–3 years old.



THROUGH THE DECADES | 1964–2026

2000s

2001: ABC opens its first Head Start center outside of the city of Rochester, in Greece, NY

2003: ABC partners with Monroe County to produce a report: *Leaving Welfare in Monroe County, NY: A Study of Former Family Assistance Program Participants.* The report showed that welfare reform had struggled to transition recipients to financial self-sufficiency successfully.

ABC's *Get the Lead Out* program, part of the broader Lead Coalition, leads efforts to eradicate the threat of home lead hazards for children.



2010s

ABC uses *American Recovery and Reinvestment Act* (ARRA) funds to enhance its employment services, provide paid internships and promote careers in the technology field for youth, and weatherize nearly 1,500 housing units.

ABC leads *Facing Race, Embracing Equity* (FR=EE), a community collaborative to educate and equip the community to dismantle structural racism. FR=EE issued a Racial Equity Community Agenda in 2014.

Jerome Underwood named President & CEO, becoming only the 3rd person to lead ABC since 1968.



2020s

ABC responds to the COVID-19 pandemic by providing food delivery to Head Start families, remote services and personal protective equipment to residents to reduce the spread of the virus. ABC never closed during the pandemic.

ABC leads the **Benefits Project**, a collaborative of service providers and community organizations committed to **assisting residents navigate complex benefits programs**, avoid the "benefits cliff" and successfully achieve greater economic self-sufficiency.

ABC leads the **Greenlining Coalition** of financial institutions, housing advocates and service providers and public sector representatives to promote homeownership and wealth-building for groups historically excluded from homeownership programs and resources.





A BETTER COMMUNITY

MEANS A COMMUNITY THAT WORKS FOR ALL

ABC provides services to assist thousands of families each year. Many of those services help people navigate broken systems in our community. But imagine if our community had policies, practices and systems that truly promoted opportunity for all. Local government, businesses, schools and service providers would work together for the common goal of a stronger, more vibrant community.

Here are a few ways ABC is working to change local systems for everyone in the community:

THE BENEFITS PROJECT

The Benefits Cliff is real: there are situations where a working family is actually made worse off by an increase in income because they lose even more in critical support resources. This is a national policy issue that cannot be changed locally. But what we CAN do is work together to help families identify these situations and build public-private partnerships to ensure that work always benefits working families. ABC leads a Benefits Project coalition of dozens of local public sector and non-profit organizations that are working together to develop tools and promote improved local systems to help families and to promote work as a reliable path to economic mobility.

THE TRAINERS NETWORK

Employers want skilled workers; educational institutions want to provide useful vocational training programs; agencies like ABC want to help individuals connect to training and jobs that can be a pathway to upward mobility. How do these three groups come together to work in the same direction? The Trainers Network! ABC leads the Trainers Network to promote connections and coordination among employers, training entities and service providers. In partnership with the City of Rochester, the Trainers Network held very successful networking events in 2024 and 2025. With ABC's support, the Trainers Network will continue to grow and expand as a community resource for all.



GREENLINING: CLOSING THE RACIAL WEALTH GAP

Redlining was a practice where financial and real estate institutions would enforce neighborhood segregation by steering people to certain neighborhoods depending on that person's traits (such as their race), not their ability to own a home. Even though this practice was banned in 1968, its legacy has continued. Greenlining is our community's commitment to undoing this legacy and opening neighborhoods and homeownership opportunities for everyone. Since 2023, ABC has led a Greenlining Coalition of local financial institutions, service providers, real estate stakeholders and local government to look at how we can change our systems to make homeownership an achievable dream for all.

2024 HIGHLIGHTS



2,898

individuals from 1,398 households were served from multiple programs and services.



722

children participated in ABC's Early Head Start & Head Start preschool activities to develop school readiness skills.



505

GED tests were administered at ABC.



46

individuals obtained employment.



40

youth gained work experience through Summer Youth Employment and on-the-job training.



207

individuals participated in STI/HIV related programming.



62

families improved energy efficiency and/or energy burden reduction through weatherization services.



208

individuals received treatment for substance use.



24,705

meals were served to adults in Ontario County by Catholic Charities of the Finger Lakes (ABC delegate agency).



29

individuals completed First-Time Homebuyer Counseling, with 9 purchasing a home in Ontario County through PathStone (ABC delegate agency).



54

households received emergency rent payments, and 42 households received emergency utility payments in Ontario County by Catholic Charities of the Finger Lakes (ABC delegate agency).

NOTABLE ACHIEVEMENT



BRONZE

ABC achieved the Bronze Level in the National Community Action Partnership's Pathways to Excellence program, and is now advancing toward the Silver Level.

HIGHLIGHTS | 2024–2025

2025 HIGHLIGHTS



3,306

individuals from 2,107 households were served from multiple programs and services.



628

children participated in ABC's Early Head Start & Head Start preschool activities to develop school readiness skills.



622

GED tests were administered at ABC.



70

individuals obtained employment.



26

youth gained work experience through Summer Youth Employment and on-the-job training.



202

individuals participated in STI/HIV related programming.



151

families improved energy efficiency and/or energy burden reduction through weatherization services.



210

individuals received treatment for substance use.



22,113

meals were served to adults in Ontario County by Catholic Charities of the Finger Lakes (ABC delegate agency).



96

individuals completed First-Time Homebuyer Counseling, with 9 purchasing a home in Ontario County through PathStone (ABC delegate agency).



75

households received emergency rent payments, and 35 households received emergency utility payments in Ontario County by Catholic Charities of the Finger Lakes (ABC delegate agency).

NOTABLE ACHIEVEMENT



SILVER

ABC achieved the Silver Level in the National Community Action Partnership's Pathways to Excellence program.

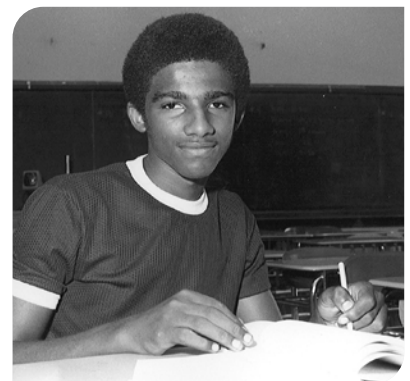
DIVISION OF YOUTH AND COMMUNITY SERVICES

THE DIVISION OF YOUTH AND COMMUNITY SERVICES (DYCS) at Action for a Better Community is dedicated to empowering individuals and families affected by poverty through programs focused on health, education, workforce development, community development, and youth services. Through strategic partnerships and targeted programming, DYCS addresses the root causes of poverty while creating pathways toward long-term economic stability and self-sufficiency.

Across 2024 and 2025, DYCS strengthened core programming, expanded its reach, and deepened its impact across Monroe County. Together, these efforts reflect a continued commitment to delivering high-quality services and driving meaningful, measurable change in the communities we serve.



Action Front Center staff engaging with the community



ACTION FRONT CENTER

In 2024, the ACTION FRONT CENTER (AFC) focused on preventing HIV, viral hepatitis, and STIs while strengthening its peer-driven approach to community engagement. High-Impact Prevention Services reached 33 individuals through HIV testing and counseling, with 17 also screened for STIs. Prevention Education Services provided risk reduction counseling to 76 individuals, reached 145 participants through Safe in the City, and trained 14 Peer Educators. Community Mobilization efforts engaged 723 individuals across 32 events, mobilized 16 advocates, and generated 16,212 social media impressions. Client Support Services served 28 individuals, with 11 participating in Healthy Relationships programming. Youth initiatives trained 8 Youth Health Advocates and engaged 31 youth.

Building on this foundation, AFC expanded its reach and community engagement in 2025. HIV testing and counseling reached 19 individuals, while STI screenings increased to 73 individuals. Prevention Education Services provided counseling to 32 individuals, reached 23 participants, and trained 15 Peer Educators. Community Mobilization engaged 571 individuals across 34 events, mobilized 15 advocates, and generated 18,835 social media



impressions. Client Support Services supported 23 individuals, with 11 participating in Healthy Relationships. Youth initiatives trained 4 Youth Health Advocates and significantly increased engagement, reaching 125 youth. Staff and Youth Health Advocates also participated in 26 outreach events, connecting with 1,489 community members.

Together, these efforts reflect continued progress in expanding awareness, strengthening community connections, and empowering individuals.

COMMUNITY DEVELOPMENT DEPARTMENT

The COMMUNITY DEVELOPMENT DEPARTMENT advances neighborhood stability and economic growth through resident engagement and community-driven solutions.

During the 2023–2024 program year, the Street Liaison Program strengthened Rochester’s northeast business corridor by recruiting 18 new businesses, creating 37 jobs, and retaining two businesses and three jobs. In partnership with the University of Rochester, the Cancer Outreach and Engagement Initiative completed 98 health assessments, linking 14 individuals to cancer screenings and 28 to smoking cessation services. The Save Our Youth (SOY) program served 30 young people, with three securing employment and 11 avoiding recidivism.

Building on this momentum, during the 2024–2025 program year, the department expanded its impact through targeted growth and partnerships. The Street Liaison Program recruited 10 new businesses, created 17 jobs, and retained one business and three jobs. The Cancer Outreach initiative completed 96 assessments, linking 18 individuals to screenings and 24 to smoking cessation support. SOY served 32 youth, with four securing employment and 21 avoiding recidivism. In partnership with the Division of Criminal Justice Services, more than 200 gun trigger locks were distributed to promote community safety. Additionally, the ONA Immigrant Resource Program recruited 5 community ambassadors, connecting 460 New Americans to resources and services.

These efforts continue to strengthen communities and drive meaningful, long-term change.



Patricia Lloyd

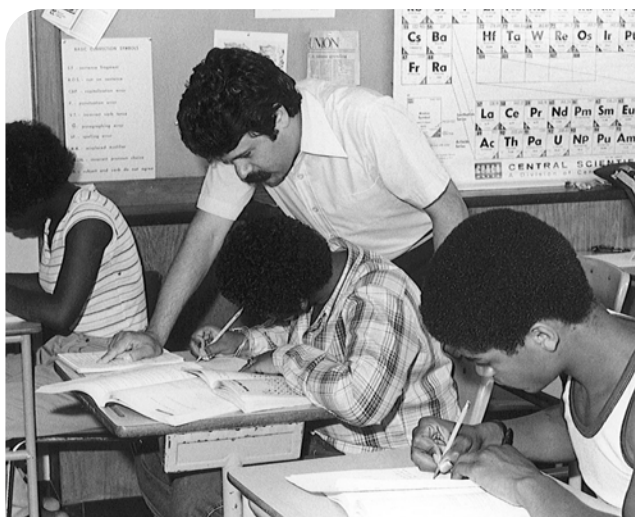
Chief Operating Officer

Fresh out of the army, a young mother needed a new refrigerator for her home. She heard that ABC had a program that provided appliances to families in need. She thought she would be in-and-out: fill out some paperwork, wait for the delivery. No, this was ABC. The intake person asked about her life, how she was doing, and if there was anything else she needed to help on her journey.

"Well, a job would be nice," she said. Soon she had a temporary administrative assistant position at ABC, a job that could pay the bills and have a meaningful impact on the community.

At ABC, she learned the importance of community work from Maxsene Hanks, professionalism from Naimah Sierra, and leadership and nonprofit management from James Norman. She soaked up everything she could about ABC, its programs, how its Board operates, and all the fiscal, HR, and legal requirements involved in operating a non-profit. This was important because she wanted to give back.

She uses that knowledge every day to help lead ABC through uncertain times: Patricia Lloyd!



PROWD youth singing Christmas carols at the Rochester Presbyterian Home

NEW DIRECTIONS

NEW DIRECTIONS is a comprehensive outpatient substance use and behavioral health clinic committed to delivering culturally responsive, evidence-based care.

The program expanded access to care in 2024 through telehealth and in-person services. Staff conducted 212 evaluations, delivered 695 peer support services, and provided 321 medication management services. Clinical care included 2,163 individual sessions and 8,158 group treatment sessions.

In 2025, New Directions significantly increased service delivery and deepened its community impact. The program conducted 405 evaluations, delivered 1,050 peer support services, and provided 364 medication-assisted treatment services. Clinical staff facilitated 2,630 individual counseling sessions and 8,599 group treatment sessions.

This growth demonstrates a strong commitment to increasing access, enhancing engagement, and delivering person-centered care.

YOUTH SERVICES DEPARTMENT

The YOUTH SERVICES DEPARTMENT empowers young people ages 10–24 through leadership development, academic support, mentorship, and employment opportunities.

In 2024, 32 youth participated in Strategies 2 Success (S2S), with 86% achieving personal goals, 60% improving attendance, and 100% strengthening life skills. Employment programs supported 47 youth in securing jobs, with 89% completing financial literacy training and 45 gaining experience in the performing arts. Through Providing Real Opportunities With Dedication (PROWD), 98 youth participated in Sexual Risk Avoidance Education, with 100% demonstrating improved behavioral well-being and 96% of parents participating in family mentoring workshops.





Youth Services “Girls Day Out Brunch”

Expanding on this work, the department broadened programming and created new year-round opportunities for youth engagement in 2025. Youth Employment Services were broadened through the creation of five internal youth positions, providing hands-on experience within the agency.

Strategies 2 Success (S2S) served 13 youth, with 84% achieving their goals, 69% improving academic performance, and 100% strengthening life skills. Employment programs supported 25 youth, including 20 through Summer Youth Employment Program (SYEP) and 5 through the Youth Employment Experience, with 100% completing financial literacy training and 20 gaining performing arts experience.

Through PROWD, 54 youth participated, with 100% demonstrating improved behavioral well-being. Additionally, 65% of parents showed increased capacity to support healthy relationships.

These efforts continue to expand opportunities and deliver impactful, youth-centered programming.

FOCUS ON SELF-SUFFICIENCY DEPARTMENT (FSSD)

The FOCUS ON SELF-SUFFICIENCY DEPARTMENT (FSSD) empowers individuals and families to achieve long-term economic stability through education, workforce development, mentoring, and financial empowerment.

In FY 2024, FSSD served 831 participants and families. Adult Education Services supported 104 individuals pursuing High School Equivalency credentials, while 505 individuals accessed GED testing services, with 62 earning diplomas. Workforce programs, including TESS and Workforce Wednesday, provided job readiness training and connections to employers. The Bridges to Success program mentored 32 families, while ERIC supported 84 participants, with 49 maintaining employment. The Financial Freedom Project served 45 individuals, with 92% receiving coaching and 60% opening financial accounts.

Building on this progress, FSSD significantly expanded its reach in FY 2025, serving 1,342 individuals and families. Adult Education supported 113 participants and 22 English language learners. Despite funding challenges, services were sustained through grant support. The GED Testing Center served 622 individuals, with 62 earning diplomas. ERIC supported 173 participants, with 84 maintaining employment. The Financial Freedom Project served 41 individuals, focusing on budgeting, debt reduction, and financial stability.



Together, these efforts reflect a strong commitment to removing barriers, expanding opportunity, and supporting long-term self-sufficiency.

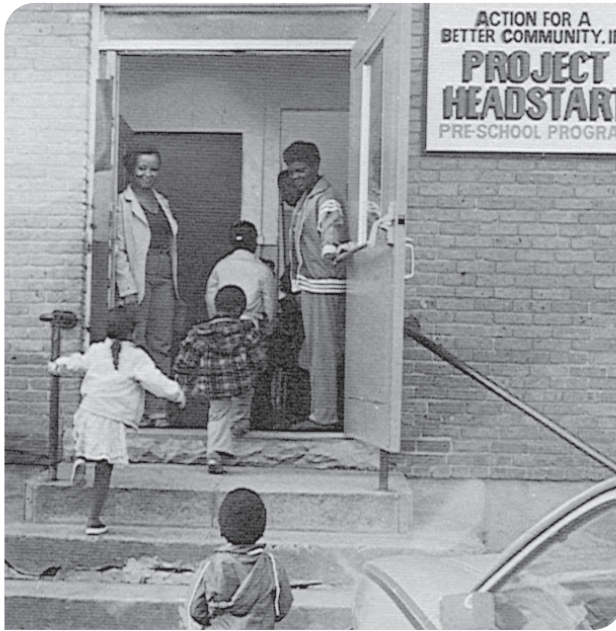
Looking ahead, DYCS remains focused on expanding access to services, strengthening program delivery, and deepening community impact. By continuing to invest in people, partnerships, and innovation, the Division is well-positioned to build stronger, more resilient communities and create lasting pathways to opportunity and economic stability.



EARLY CHILDHOOD SERVICES

EMPOWERING COMMUNITIES, INSPIRING CHANGE.

Celebrating over 60 Years of Head Start Excellence



Head Start program for families and children 3-5 years old is launched in 1965

For more than 60 years, Action for a Better Community's HEAD START PROGRAM has provided comprehensive early childhood education, health, and family support services to children and families across Rochester.

Research shows that children who participate in high-quality preschool programs enter kindergarten with stronger language, cognitive, and social-emotional skills, underscoring the importance of early learning opportunities. In Rochester, where school readiness levels vary, these services play a critical role in preparing children for success. Over the past two school years, approximately 75% of children have met or exceeded school readiness expectations, demonstrating the effectiveness of a comprehensive early childhood approach.

Ensuring access for all children remains a priority. At least 10% of enrollment is dedicated to children with identified disabilities. In the 2023–2024 school year, 79 children with IEPs or IFSPs were enrolled, followed by 47 children in 2024–2025. Through early intervention services, Head Start supports the cognitive, social, emotional, and physical development of children from birth through age five, helping lay the foundation for lifelong success.

Health and wellness services are a core component of the program, reflecting a holistic and comprehensive approach to child development. Each child has access to essential health and nutrition supports, including medical and dental screenings, nutritious meals, and ongoing wellness monitoring. In 2023–2024, 699 children, and in 2024–2025, 610 children were up to date on immunizations and physical exams. Dental screenings were provided to 525 newly enrolled children in 2023–2024 and 488 children in 2024–2025, helping ensure children are healthy, supported, and ready to learn.

Prenatal and maternal health services further support early outcomes, recognizing that a strong start begins before birth. Through education, prenatal support, and access to resources, the program helps promote healthy pregnancies and positive early development. Over the past two years, 100% of pregnant women in the home-based program received education on fetal development, breastfeeding, safe sleep, and substance use risks. Postpartum education reached 502 families in 2023–2024 and 255 families in 2024–2025.

Family engagement remains central to Head Start’s approach, recognizing parents as a child’s first and most influential teachers. Through meaningful engagement and collaboration, the program connects families to community resources and supports their educational, employment, and stability goals. In 2023–2024, 588 families, and in 2024–2025, 489 families, accessed support services, including housing assistance, emergency services, mental health services, job training, and educational resources. Among them, 22 families in 2023–2024 and 18 families in 2024–2025 secured stable housing.

Father engagement continues to strengthen family connections, with 192 fathers participating in 2023–2024 and 138 fathers in 2024–2025.

Head Start remains focused on strengthening outcomes for children and families through education, health services, and community partnerships, building a strong foundation for lifelong success.

ABC HEAD START CENTERS AND SERVICES

- Home–Based Program
- Clifford Avenue Center
- Hart Street Center
- Jefferson Avenue Center
- North Street Center
- Joseph Avenue Center



OUR PARTNERS IN EMPOWERMENT

ABC’s Head Start and Early Head Start programs are made possible through the generous support of:

- U.S. Department of Health and Human Services/
Office of Head Start
- Rochester City School District
- U.S. Department of Agriculture – Child and Adult
Care Food Program
- Greater Rochester Health Foundation
- Rochester Area Community Foundation
- Child Passenger Safety Program
- And the hundreds of parents, volunteers, and community champions whose
dedication continues to fuel our mission.



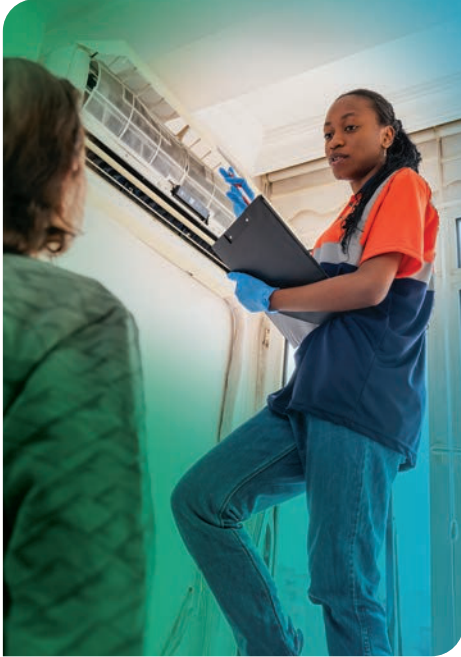
Sharon Minigan

Advocate for Children and Families

We often think of ABC Head Start's classrooms and its services for babies and young children; but ABC Head Start has always served the whole family. Years ago, a young mother enrolled her child in ABC Head Start. Unlike previous pregnancies, this one was different. She was struggling and depressed. An ABC Head Start staff member invited her to help in the kitchen.

That invitation gave that mom a chance to keep busy, volunteer for her child's center, and see herself emerging into the mom she wanted to be. Eventually, she obtained a job in that kitchen and worked her way through several Head Start positions. Today, she is ABC's Vice President for Early Childhood Services: Sharon Minigan!

ENERGY CONSERVATION PROGRAM



The ENERGY CONSERVATION PROGRAM (ECP) reduces energy costs for low-income households while improving home efficiency, safety, and sustainability. Over the past 30 years, the program has provided weatherization services to more than 9,300 homes, including multi-family developments across Rochester. By improving indoor air quality, detecting carbon monoxide, addressing gas leaks, and optimizing ventilation, ECP helps create healthier, safer living environments for vulnerable residents.

In 2024, the program completed several key initiatives. Thirty-seven units at Lena Gantt Townhouses were weatherized, representing a \$272,000 investment in heating system upgrades, insulation, and energy-efficient appliances. The program also introduced heat pump technology, completing installations in eight units at a cost of \$127,000.

ECP achieved a major milestone in 2025 by completing a two-year, large-scale project at the East and West Danforth Towers, revitalizing 195 units. This project included full boiler replacements and ventilation system upgrades, representing an investment of nearly \$2 million. The program also generated \$19,000 in unrestricted revenue through the management of asbestos abatement at the site.

Additional improvements included the replacement of 130 windows through auxiliary funding and the installation of more than 100 air conditioning units, generating an additional \$45,000 in unrestricted revenue. To support continued growth, the program also launched an agency-wide hiring campaign to expand capacity and service delivery.

While demand for services remains high, the program's waitlist decreased significantly, from approximately 1,500 households in 2024 to 400 in 2025. This shift reflects ongoing challenges, including delays in Home Energy Assistance Program funding and the impact of government shutdowns on eligible applicants.

ECP continues to broaden access to energy-efficient solutions, lower energy costs for families, and promote healthier, safer living environments for vulnerable residents.



Rodney Washington, former ECP Director

COMMUNITY PARTNERS

585SNUG

A

ACCES–VR (NYSED Adult Career and Continuing Education Services–Vocational Rehabilitation)
Accountable Health Partners
Administration for Children & Families (ACF)
Administration for Children and Families Office of Head Start (OHS)
Aerotek
African American Health Coalition
Allergy Advocates NY
Alzheimer’s Association of Rochester and the Finger Lakes
AVS Consulting Strategies

B

Baden Street Settlement
Baden Street Settlement Metro
Council for Teen Potential
Barakah Muslim Charities
BIPOC PEEEEEEK (Partners in Community Development)
Breakthrough Consultant

C

Cameron Community
Camp Good Days and Special Times
CASAS Regional Council on Alcohol and Substance Abuse Services
Catholic Charities Family & Community Services (CCFCS)
Catholic Charities of the Finger Lakes (CCFL)
Central Library of Rochester & Monroe County
Central Library of Rochester & Monroe County Lincoln Branch Library
Charter Champions
Child and Adult Care Food Program (CACFP)
Child Care Council
Children’s Agenda
City of Rochester
City of Rochester Office of Financial Empowerment
City of Rochester Pillars of Hope

Common Ground Health
Community Health Workers Association of Rochester Inc. (CHWAR)
Compeer Rochester
Consumer Credit Counseling Service (CCCS) of Rochester
Coordinated Care Services, Inc. (CCSI)

D

Delphi Rise
Dimensional Insights
Diversity Recruitment Initiative

E

Elite Home Healthcare
Empire Justice Center: Creating Assets Savings and Hope (CASH)
ESL Federal Credit Union
Excellus BlueCross BlueShield (BCBS)

F

Faraja Enterprises L.L.C.
Father Tracy Advocacy Center
FBI
Fidelis Care
FLACRA Finger Lakes Area Counseling & Recovery Agency
FLPPS Finger Lakes Performing Provider System
Foodlink
Fordham University

G

GAMMA IOTA BOULE FOUNDATION
Genesee Community Charter School
Gilead Sciences, Inc.
Goodwill of the Finger Lakes
Greater Rochester Chamber of Commerce
Greece School District/GCSD Neighborhood Navigation Center

H

Heritage Christian Services
Hope Initiatives

Howard University
Huther Doyle

I

Ibero American Action League
ITEC Training & Education Center

J

Jordan Health
JP Morgan Chase
Judicial Process Commission
JustCause

K

Keuka College

L

Latino Health Coalition
Latinx Leaders Roundtable
LawNY
Legal Aid Society
Lifespan

M

Mary’s Place Refugee Outreach
MOCHA Center (part of Trillium Health)
Monroe 2–Orleans BOCES
Monroe Community College (MCC)
Monroe County Department of Human Services (DHS)
Monroe County Executive Office
Monroe County Family Coalition
Monroe County Language Access Coalition
Monroe County Office for the Aging
Monroe County Partnering to End the Epidemic (MCPeE)
Monroe County Youth Bureau
Mother Cabrini Health Foundation

N

National Council of Jewish Women
Nazareth University
New Covenant Promise Foundation
New York Council on Addiction
New York State Board of Regents

COMMUNITY PARTNERS

New York State Community Action
Association (NYSCAA)

New York State Community Equity Coalition

New York State Council for Community
Behavioral Health

New York State Department of Health,
AIDS Institute

New York State Department of Health, AIDS
Institute Faith Communities Project

New York State Education
Department (NYSED)

New York State Homes and Community
Renewal (HCR)

New York State Office for
New Americans (ONA)

New York State Office of Addiction Services
and Supports (OASAS)

New York State Office of
Mental Health (OMH)

NextCorps

NY Life Insurance

NYIC New York Immigration Coalition

O

Office of Assemblyperson Harry Bronson

Office of Assemblyperson Sarah Clark

Office of City Council Person Kim Smith

Omnes

OneClusive

Open Door Mission

Open Mic Communications

P

PathStone

Pathways of Rochester (Sisters Hospital)

Person Centered Housing Options

Planned Parenthood of Central
and Western New York

Police Accountability Board (PAB)

Primerica

Q

Quality Innovations LLC

RACF Rochester Area Community Foundation

R

REACH Advocacy

Recovery Net

Refugees Helping Refugees

RENEW Rochester Energy Efficiency
and Weatherization

REOC Rochester Educational
Opportunity Center

RESTORE

RHIO Rochester Health
Information Organization

Rise Up Rochester

RMAPI Rochester Monroe

Anti-Poverty Initiative

RMSC Rochester Museum
and Science Center

Roberts Wesleyan University

Rochester Academy Charter School (RACS)

Rochester Black Agenda Group

Rochester City School District (RCSD)

Rochester City School District Roberto
Clemente School No. 8

Rochester Housing Authority (RHA)

Rochester Institute of Technology (RIT)

Rochester Police Department (RPD)

Rochester Prep High School

Rochester Refugee Resettlement Services

Rochester Rehabilitation Center

RochesterWorks!

RTMA Rochester Technology and
Manufacturing Association

S

SAMCI St. Ann's Management Company, Inc.

Spectrum

St. John Fisher University

Starbridge

Strength In Numbers

Strong Museum of Play

Sullivan's Chat N Chew

SUNY Brockport

T

The Center for Youth

The Community Place

The Hive

The Lab: Creative Resource Center

The Salvation Army

TogetherNow

Trenton and Pamela Jackson R.

Center ATTAIN Lab

Trillium Health

U

Unite Us

United Christian Leadership Ministry

Unither Pharmaceutical

University of Rochester

University of Rochester Medical Center
(URMC)

Uplift Irondequoit

Urban League of Rochester

URMC Cancer Services Program
of the Finger Lakes Region

URMC Strong Recovery

URMC Strong Ties Community
Support Clinic

V

Villa of Hope

W

Willow Domestic Violence Center

WNY Coalition of Farmworker
Serving Agencies

Workforce Development Institute (WDI)
WXXI

Y

YAMTEP Young Adult Manufacturing
Training & Employment Program

YMCA

Your Health Partners

Youth Making Changes

Youth Voice One Choice

YSQC Youth Services Quality Council

A MESSAGE FROM BRAD RYE, ABC'S BOARD CHAIR



In more than 15 years of service on ABC's Board of Directors, I have never seen a period of time like the past year. Federal policies changed significantly from what they had been for many years; funding that was considered fairly stable became uncertain. As ABC's Board Chair, these circumstances challenged the Board of Directors in an unprecedented way. Foremost in our thinking, as always, was making sure ABC stayed true to its mission and that it would continue to play its uniquely important role in the community for as long as it is needed.

How did ABC do it? The same way Action for a Better Community has always done its work over its 60-year history: by relying on dedicated staff and volunteers who know how critical it is that our community has a strong Community Action Agency serving Monroe and Ontario Counties.

Every Board member gives ABC the most precious resource a person can give: their time. Whether it is participating in Board meetings, committee meetings or training workshops, ABC's Board members collectively give hundreds of hours. It has been an honor to serve alongside such dedicated community members and I thank them for their hard work.

I also join ABC's President and CEO in recognizing ABC staff. Some non-profits are known for the quality of their services, others are known for their advocacy. ABC is known for both, and it is because of the passion and dedication of the staff. It is common to encounter staff at all levels of ABC who have worked for the agency for ten, twenty or even more than thirty years. The staff are the living embodiment of ABC's mission: they are caring, they go the extra mile, they treat every single customer with respect – and they do this in an environment that can often feel unpredictable and uncaring.

A community is no stronger than its most vulnerable member. If we want a better community, we have to care for and support those who are most vulnerable. ABC staff understand this. It drives them, it fuels them and keeps them committed to the mission.

As you read this Annual Report, I invite you to consider joining us. Become a Friend of ABC. Whether it is one dollar or a thousand (all donation levels accepted!) you will be part of changing a neighbor's life. Your financial contribution can ensure ABC's staff have the resources they need to do what they do best: take action to build a better community for all.

A handwritten signature in black ink, appearing to read 'Brad Rye', written in a cursive, flowing style.

ABC BOARD OF DIRECTORS

(Currently Serving)

OFFICERS

Brad Rye
Michael Johnson
Valerie Douglas–Anderson
Timothy Flaherty
Leverett Copeland

Ashlynn Boler
Shalonda Garfield, Ph.D.
Charles Reaves
Rose Bonnick
Mitch Gruber
Corinda Reaves
Isaac Elliott
Virginia McIntyre
David C. Scott
Dwight Fowler, Ph.D.
Jackie Wallace

ABC ADMINISTRATORS AND DIRECTORS

(Currently Serving)

EXECUTIVE STAFF

Jerome H. Underwood, President & CEO
Ruby Austin, Assistant to the CEO
Mubarak Bashir, VP for Youth and Community Services
Eric Binazeski, Director of Finance
Patricia Lloyd, CCAP, Chief Operating Officer
Sharon Minigan, VP for Early Childhood Services
Aaron Wicks, Ph.D., CCAP, VP for Planning & Evaluation

ADMINISTRATIVE DEPARTMENTS

Christopher Bell, Communications Director
Daniel Callahan, Information Services Director
William Porter, Business Services Director

DIVISION OF YOUTH AND COMMUNITY SERVICES

Michelle Boyd, Action Front Center Program Director
Leslie Mossman, Focus on Self–Sufficiency Program Director
Steve Turner, Community Development Department Director
Shamira McClain, Director of Youth Services

ENERGY CONSERVATION PROGRAM

Shinita Hlywa, Program Director

BENEFITS PROJECT

Maryam Ameen, Project Manager

EARLY CHILDHOOD SERVICES DIVISION/HEAD START

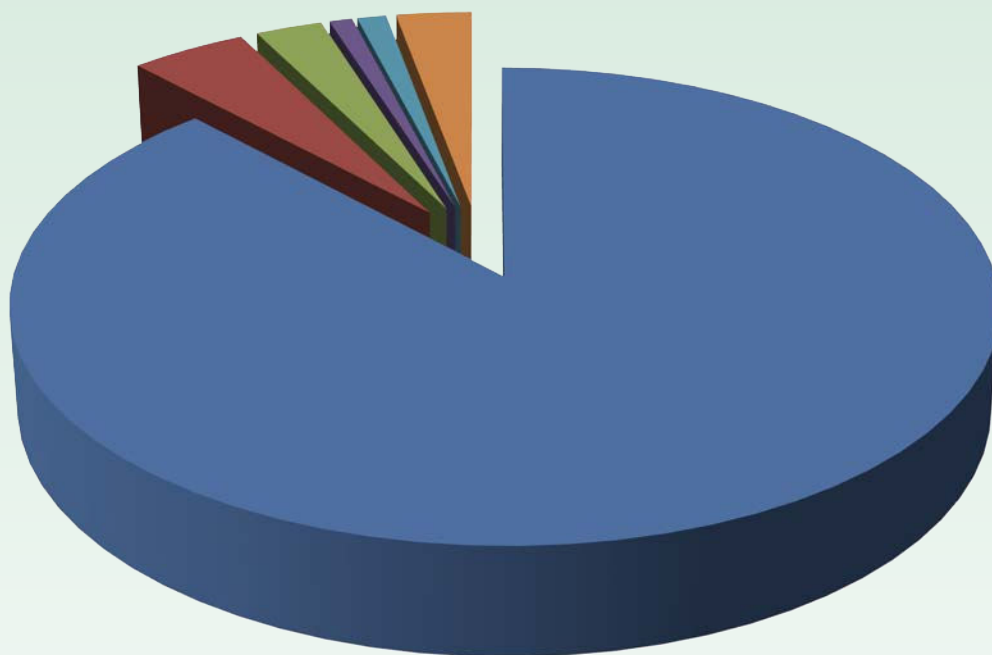
Jorge Arroyo, Family Services/ERSEA Manager
Joan Favata, Family Services/ERSEA Coordinator
Shatoya Moore, Center Director – Jefferson Avenue
Peter Ochi, Center Director – North Street
Michael Reho, Center Director – Clifford Avenue
Linda Wright, Head Start Education Manager



2024

FINANCIALS

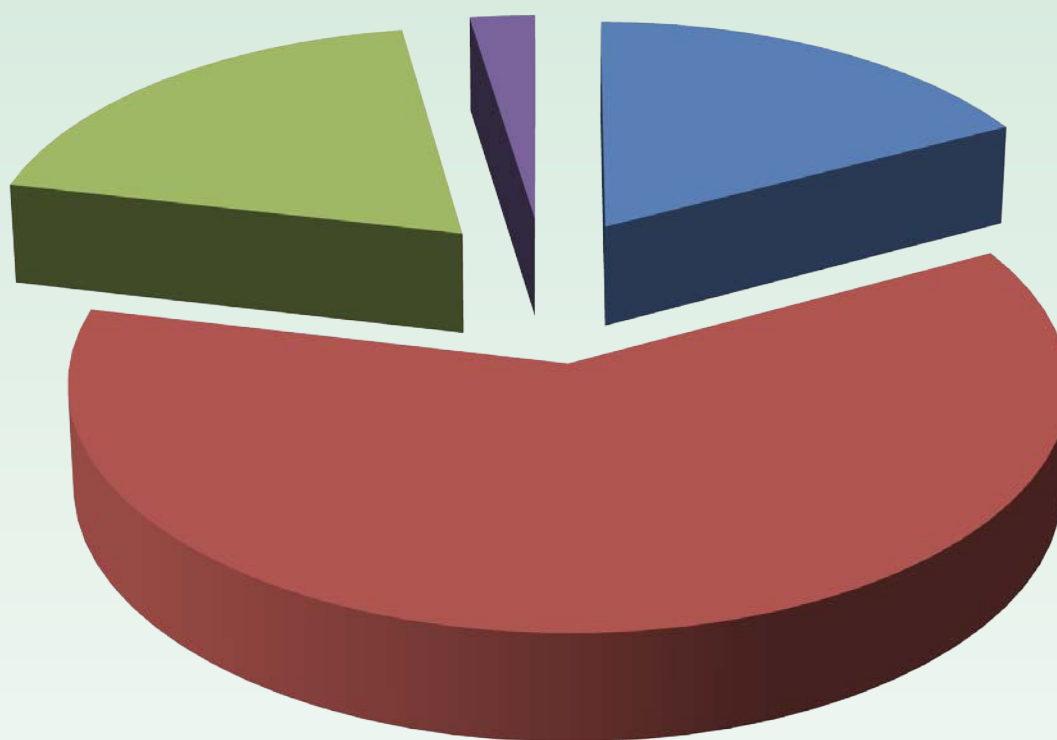
Action for a Better Community, Inc.
Financial Information for Fiscal Year Ended September 30, 2024



TOTAL
REVENUE
\$23,245,499

REVENUES

■	Government Grants and Contracts	\$20,470,801
■	Fee for Service	\$1,036,681
■	Foundation and Corporate Support	\$597,069
■	Fundraising/Contributions	\$206,877
■	Other Revenue	\$261,449
■	In-Kind Support	\$672,622
TOTAL REVENUE		\$23,245,499



TOTAL
EXPENSES
\$23,529,750

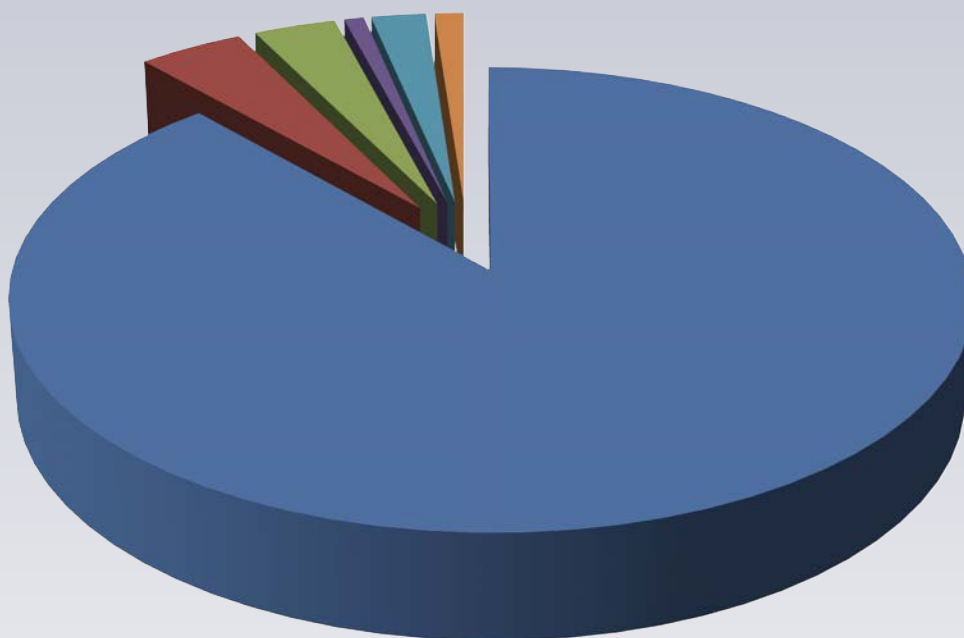
EXPENSES

Early Childhood Services	\$15,038,242
Weatherization Services	\$1,466,806
Community Based Services	\$5,206,828
Administrative Costs	\$1,611,617
Fundraising	\$206,257
TOTAL EXPENSES	\$23,529,750
Change in Net Deficiency	(\$284,251)

2025

FINANCIALS

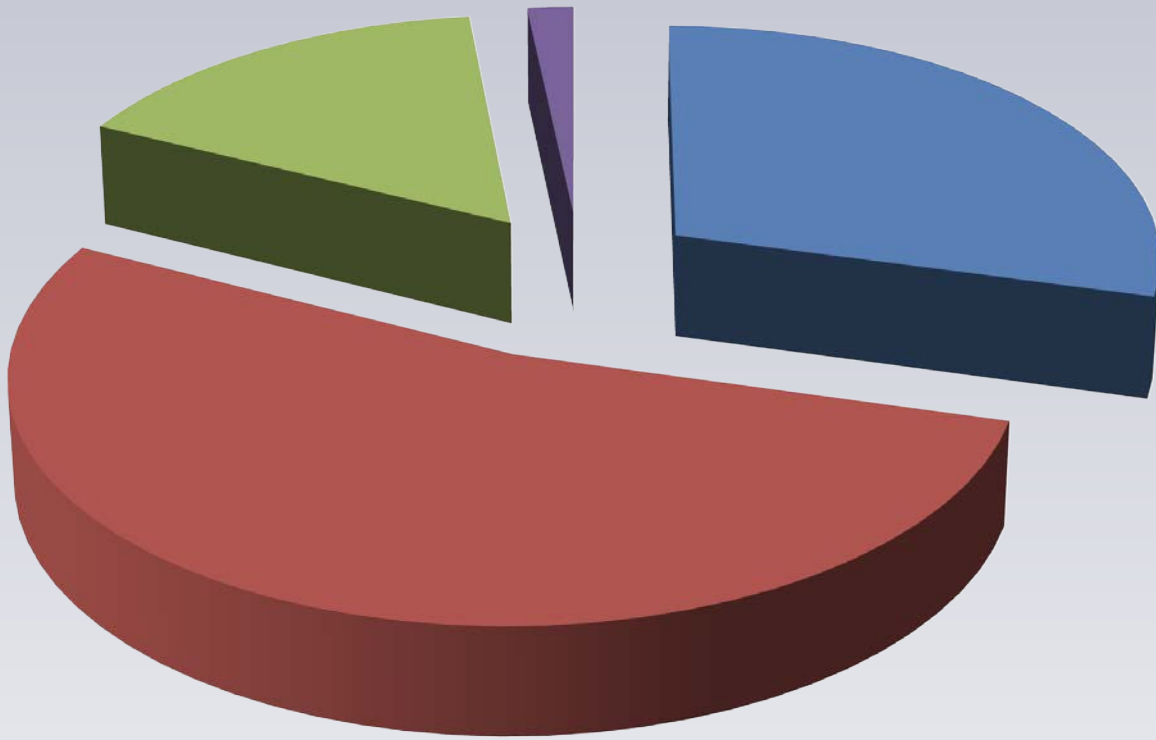
Action for a Better Community, Inc.
Financial Information for Fiscal Year Ended September 30, 2025



TOTAL
REVENUE
\$24,521,334

REVENUES

■ Government Grants and Contracts	\$21,699,645
■ Fee for Service	\$1,015,398
■ Foundation and Corporate Support	\$794,571
■ Fundraising/Contributions	\$194,504
■ Other Revenue	\$532,114
■ In-Kind Support	\$285,102
TOTAL REVENUE	\$24,521,334



TOTAL
EXPENSES
\$24,409,546

EXPENSES

Early Childhood Services	\$14,172,744
Weatherization Services	\$2,992,008
Community Based Services	\$5,439,711
Administrative Costs	\$1,631,385
Fundraising	\$173,698
TOTAL EXPENSES	\$24,409,546
Change in Net Deficiency	\$111,788

2024

FRIENDS OF ABC

Contributions received January 1, 2024–December 31, 2024

CHAIRMAN'S CIRCLE (\$1,000 AND ABOVE)

Anonymous
Kathleen M. Burns
Mary Allison Callaway
Landsman Development Corporation
Amazon Donation
Brad K. Jenson Charitable Fund
Timothy and Robin Flaherty
Lucinda Lamme
David Linehan
Neighborhood Housing Restoration
Brad and Ellen Rye*
Jerome & Elrith Underwood

PRESIDENT'S CLUB (\$500–\$999)

Ruby Austin
Mubarak Bashir
Katie Binazeski*
Rochester Cornerstone Group
Karen Mercurius
Janelle Y. McClain
Cybergrants Match for Michael Munn
Patricia Lloyd
Bruce & Eleanor McClear
Sharon Minigan
James H. & Lois Norman
Stanley & April Purdie*
Lenora Reid–Rose*
Patricia Stevens
Tanya Thurman
Hazel Washington*
Michael Winterhalter

SUSTAINER (\$250–\$499)

Barbara Case
Joan Favata
Glenda Gaskin
Nicole Gibbons
Stacie Green
EFPR Group
Manning and Napier Foundation
Sue Kervin
Rick and Kate Massie
Michael McDonald
Leslie Mosman
Garfield Martin
Terrance Williams*

BENEFACTOR (\$100–\$249)

Anonymous*
Anonymous
Christopher Bell
Jane & Mike Bleeg
Michele Boyd
Catherine Carnegie*
Patrick Cribbin
Regina Cullen
Mr. & Mrs. Christopher & Nicole Dobson*
Valerie Douglas–Anderson
Cassandra Edmonds
Sonjia Edwards
Erin Garrett
Roxann M. Gendron
David & Giovanna Harding
Gregory Hassett
Shinita Hlywa
Charleen Hoeve
David Hooker
Keith Jenkins*
Charles Lowry
Ann Dozier and Guy Martin
Susan McIntosh
Virginia McIntyre
Yolanda Mendez
Christine Montanez
Kathleen Nightingale
William Porter, Sr.
Johanna Rodriguez
Yeison Rodriguez
Lashannod Rooks
Evelyn Rose–James
David Ryder

Newvolt Solutions
Jazmine Stewart
Steve Turner
Burton W. Vane
Gwendolyn Webber–McLeod

FRIENDS (\$1–\$99)

Anayo Goings
Brooks Benton
Peter Blanchette
Marcus Brice
Edgar Brown
Carla Bogen
Freddie Caldwell
Delores Campbell–Jacque
Mara Cooper Chan
Theresa Couchman
Alyssa Dawson*
Kamilah Ellis
Ann Falsey
Laurence Federman
Benjamin Geist
Lorna Gillis–Gravesandy
Jeanette Hernandez
Jade Hlywa
Daniel Hickey
Curtis Joiner
William Monteverdi Jr.
Jill Pavone
Mark Shaw
Margaret Zayas

*Contributions made through United Way donor designations.

All gifts to Action for a Better Community make a difference. This list reflects contributions made January 1, 2024 to December 31, 2024. Donations made after these dates will be acknowledged in the next Annual Report. We apologize if we have omitted any supporters or listed anyone incorrectly.

Thank you!



Janelle McClain

Former Board President

ABC was still in its early, uncertain days back in 1969. Although the agency experienced turmoil at the leadership level, it continued to provide important services to the community. A teenager found a summer job with ABC's Summer Youth Employment Program (a program ABC continues to operate each summer). She earned \$466 that summer and got a taste of life as an adult with her own spending money and the pride of having a job.

Years later, as an adult, she decided to volunteer with ABC's steering committee, which advised ABC on programs and services. She became a member of ABC's Board of Directors in 1985, finishing her service on the Board as Board President in 2001. Still not ready to leave her ABC family, she joined the staff, providing housing support, financial literacy education, and employment support to hundreds of customers.

Anyone who's been to an ABC event has likely seen her dedication, especially at ABC's annual James M. McCuller Golf Outing, where she has volunteered and worked every single one since it began. Janelle McClain!

2025

FRIENDS OF ABC

Contributions received January 1, 2025–December 31, 2025

CHAIRMAN'S CIRCLE (\$1,000 AND ABOVE)

Anonymous
Gerald & Betsy Archibald*
Eric Binazeski
Kathleen M. Burns
Gamma Iota Boule Foundation, Inc.
Tim Flaherty
Brad Jensen
Lucinda Lamme
Neighborhood Housing Restoration
Brad and Ellen Rye*
Jerome & Elrith Underwood
Michael Winterhalter

PRESIDENT'S CLUB (\$500–\$999)

Mubarak Bashir
Katie Binazeski*
Karen Findling
Emerson Fullwood*
Linda D. King–Bronner
Janelle Y. McClain
Michael Johnson
Patricia Lloyd
Bruce & Eleanor McClear
James H. & Lois Norman
Charles Oster
Loron Oster
April Purdie
Tanya Thurman
Stephen Yonaty

SUSTAINER (\$250–\$499)

Christopher Bell
Anonymous Wegmans Employee Donations*
Glenda Gaskin
Stacie Green
Chereeze Hall*
Ann Howard*
Garfield Martin
Rick & Kate Massie
Michael McDonald
Karen C. Mercuriles*
Leslie Mosman
John O'Connor Jr.
Charles Reaves
Donald Williams & Dr. Karen Schuhle–Williams

BENEFACTOR (\$100–\$249)

Heather Adams
Anonymous
Deborah & Kevin Baldwin
Michele Boyd
Patrick Cribbin
Regina Cullen
Ebony Cray
Susan Czap
Mr. & Mrs. Christopher & Nicole Dobson*
Cassandra Edmonds
William Everett
James and Sheila Fleischauer
Roxann M. Gendron
Art Glasser
Gregory Hassett
Akilah James*
Keith Jenkins*
Sue Kervin
Charles Lowry
Joyce Lucas
Yolanda Mendez
Stuart Mitchell
Kathleen Nightingale
Jill Pavone*



Frances & Patrick Powarzynski
Johanna Rodriguez
Lisa Smith
Walter Snyder
Jazmine Stewart
Carol Tegas
Libby Tucker
Darin Tyson
Burton Vane

FRIENDS (\$1–\$99)

Debra Bell
Peter Blanchette
Sala Brady
Nancy Carlisle In Memory of Ann Weint
Mara Cooper Chan
Leverett Copeland
Alyssa Dawson*
Sonjia Edwards
Marlon Hibbert
Melody Hudson
William Monteverdi Jr.
Mark Shaw

*Contributions made through United Way donor designations.

All gifts to Action for a Better Community make a difference. This list reflects contributions made January 1, 2025 to December 31, 2025. Donations made after these dates will be acknowledged in the next Annual Report. We apologize if we have omitted any supporters or listed anyone incorrectly.

Thank you!

*Dr. Frederick Jefferson, former ABC Board President, with
Yvette Salgado, former Director of the Health Training and
Employment Program*



2024

SPONSORS AND SUPPORTERS

CORPORATE AND FOUNDATION SUPPORT 2024

ABC

ESL Foundation

ACTION FRONT CENTER – MSA

Gilead Sciences

ADULT EDUCATION PROGRAM

ESL Federal Credit Union

BENEFITS PROJECT

Mother Cabrini Health Foundation

BRIDGES TO SUCCESS

Five Star Bank

COMMUNITY ACTION DAY

City of Rochester

ESL Federal Credit Union

Excellus Blue Cross Blue Shield

Five Star Bank

Wegmans

ENERGY CONSERVATION PROGRAM

ESL Foundation

EARLY CHILDHOOD SERVICES/HEAD START

Kathleen & Andrew Holt

FAMILY SELF-SUFFICIENCY DEPARTMENT

Target Foundation

FINANCIAL LITERACY

Corning Foundation

GREENLINING PROJECT

Five Star Bank

ROCHESTER PEACE COLLECTIVE

ESL Federal Credit Union

MLK CELEBRATION

Urban League of Rochester NY

Jordan Health Center

The Greater Rochester Housing Partnership

YOUTH SERVICES FOUNDATION

Corning Foundation

Wegmans

JAMES MCCULLER MEMORIAL GOLF OUTING 2024

TOURNAMENT SPONSOR

Bene-Care

EAGLE SPONSORSHIP

Intivity

Rochester Gas & Electric

FOOD SPONSOR

World Insurance Associates, LLC.

BEVERAGE CART SPONSOR

Flaherty Salmin CPAs

Landsman Development Corp.

Paris Heating & Cooling

CORPORATE FOURSOME SPONSOR

Arthur J. Gallagher & Co.

CleanCraft

Crown Castle

Don Knapp

Doyle Security

ESL Federal Credit Union

Forged in Metal



COMING SOON...

ACTION for a BETTER COMMUNITY, INC.

ENTERPRISE CENTER

271-0457

Corporate Foursome Sponsor
continued

FW Construction
Goodman Janitorial
HPA Consulting Group
Never Wet Basement Waterproofing
SGRI
Ted & Kathy Nixon
US Ceiling
Wise Home Energy
William Vasciannie

GOLF CART SPONSOR

Flaum Management

GOLF BALL LOGO SPONSOR

Goodman Janitorial

BIRDIE SPONSOR

Mercedes Benz of Rochester

TEE SPONSOR

EFPR Group
James H. Norman
Janelle McClain
Salvatores

FOURSUME SPONSOR

Avarus Solutions
Perinton RV Rentals

RAFFLE PRIZE DONOR

Jacobstein
Regional Distributors
Tops Market
Wegmans

INDIVIDUAL CONTRIBUTOR

Art Redden
Eric Binazeski
Dennis Bassett
James Norman
James Stallone
Jamie VanArsdall
John Sidoti
Maurice Bell
Mubarak Bashir
Raphael Tshibangu
Reginald Walton
Rene Isidore
Will Green

SIGNATURE LUNCHEON 2024

PRESENTING SPONSOR

M&T Bank Charitable Sponsorship
University of Rochester

EMPOWERMENT SPONSOR

Corning
ESL Federal Credit Union
Excellus Blue Cross Blue Shield
Keybank
Rochester Regional Health

ACCOUNTABILITY PARTNER

Greater Rochester Health Foundation
Lewis Nory Family Advised Fund
Rochester Gas & Electric
St. John Fisher University

HUMAN SERVICE PARTNER

Elevesity
Flaherty Salmin CPAs
Finger Lakes Performing Provider System
MOWER
RIT
Starbridge
State Farm
SUNY Brockport
Trillium Health

CONSUMER/STUDENT PARTNER

Accountable Health Partner
Black Agenda Group
Common Ground Health
Monroe Community College
Monroe County
Nazareth University
Northeastern Seminary
Roberts Wesleyan Foundation
The Community Foundation
Wilson Foundation

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WHEC News 10 NBC
WXXI



Community Development Department Staff



Bridges 2 Success Graduate & ABC Staff



2025

SPONSORS AND SUPPORTERS

CORPORATE AND FOUNDATION SUPPORT 2025

ABC

ESL Foundation

ACTION FRONT CENTER – MSA

Gilead Sciences
Trillium

ADULT EDUCATION PROGRAM

ESL Federal Credit Union

BENEFITS PROJECT

Mother Cabrini Health Foundation

BRIDGES TO SUCCESS

United Way

COMMUNITY ACTION DAY

Monroe County

EARLY CHILDHOOD SERVICES/HEAD START

Kathleen & Andrew Holt

FAMILY SELF-SUFFICIENCY DEPARTMENT

Target Foundation

FINANCIAL LITERACY

Corning Foundation

GREENLINING PROJECT

Five Star Bank

ROCHESTER PEACE COLLECTIVE

ESL Federal Credit Union

MLK CELEBRATION

Urban League of Rochester NY
Jordan Health Center
The Greater Rochester Housing Partnership

YOUTH SERVICES FOUNDATION

Corning Foundation

WEATHERIZATION INTERNSHIP

Key Bank

JAMES MCCULLER MEMORIAL GOLF OUTING 2025

TOURNAMENT SPONSOR

Bene-Care

EAGLE SPONSOR

Intivity

AWARD SPONSOR

World Insurance Associates, LLC.

BEVERAGE CART SPONSOR

Flaherty Salmin CPAs
Landsman Development Corp.
Nairy Mechanical

CORPORATE FOURSOME SPONSOR

Arthur J. Gallagher & Co.
BJ Muirhead
CJS Architect
Crown Castle
Doyle Security
Foodlink
ESL Federal Credit Union
Excellus Blue Cross Blue Shield
FW Construction
Mutual of America
Never Wet Basement Waterproofing
Parkitects
Ted & Kathy Nixon
US Ceiling
William Vasciannie

GOLF BALL LOGO SPONSOR

Goodman Janitorial

GOLF CART SPONSOR

Corrigan Moving Systems
HPA Group

FOURSOME SPONSOR

My Guy Property Solutions
Visit Rochester
Wise Home Energy



BIRDIE SPONSOR

Flaum
G.P. Flooring

TEE SPONSOR

Clean Craft
EFPR Group
Janelle McClain
Lu Engineering
Modica Law Firm
Perinton RV Rentals
Salvatores
Turner Engineering
Wise Home Energy
Zoom Drain

HOLE-IN-ONE SPONSOR

Milton Wilson

RAFFLE PRIZE DONOR

Tops Market
Wegmans

INDIVIDUAL CONTRIBUTOR

Ben DiProsa
Eric Binazeski
Dan Farberman
James Norman
James Stallone
Joe Muscarella
John Sidoti
Maurice Bell
Mike Lamarca
Mike Peterson
Mubarak Bashir
Pete Wilson
Raphael Tshibangu
Rene Isidore
Woody Hudson



SIGNATURE LUNCHEON 2025

ECONOMIC JUSTICE PARTNER
M&T Bank Charitable Sponsorship

EMPOWERMENT PARTNER
ESL Federal Credit Union
Excellus Blue Cross Blue Shield
Keybank
Rochester Regional Health
UR Medicine

ACCOUNTABILITY PARTNER
Greater Rochester Health Foundation
Starbridge
UR Medicine – Highland

HUMAN SERVICE PARTNER
Accountable Health Partner
Alzheimer's Association
CCSI
Finger Lakes Performing
Provider System

Flaherty Salmin CPAs
Foodlink
Gamma Iota Boule Foundation
Nazareth University
St. John Fisher University
Trillium Health

MEDIA SPONSOR
WHEC News 10 NBC
WXXI



Office for New Americans staff and Community Ambassador



Okey Ikepeze, CDD - Street Manager (right) with a grocery owner on Portland Ave after receiving the business permit



Action for a Better Community, Inc. is one of nearly 1,000 nationally recognized Community Action Agencies (CAAs) established under the Economic Opportunity Act of 1964 to fight America's War on Poverty. CAAs serve 98% of our nation's cities and counties and are a primary source of support for the more than 38 million Americans living in poverty in both rural and urban areas. ABC continuously emphasizes Community Action's identity in our area as a viable, working solution to moving people out of poverty.



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585.325.5116 • Fax: 585.325.9108 • www.abcinfo.org



Donor #2002

