

# Get *in touch*

**Want to learn more?** Our trained and dedicated Resident Services associates are here to walk you through all our service offerings.



Get started today by completing the Family Self-Sufficiency interest form at:

[RochesterHousing.org/forms/FSS-interest-form](http://RochesterHousing.org/forms/FSS-interest-form)



Facebook.com/RochesterHousingAuthority



ROCHESTER  
Housing Authority



**Resident Services Department**  
495 Upper Falls Blvd Rochester, NY 14605  
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[RochesterHousing.org](http://RochesterHousing.org)

*Your path to a  
brighter future  
starts here*



Resident Services  
Family Self-Sufficiency Program



ROCHESTER  
Housing Authority

## What is family self-sufficiency?

Our Family Self-Sufficiency Program, often known as FSS, promotes and assists individuals and families in their goals of achieving greater self-sufficiency and economic independence. Participants work closely with staff and community partners to develop an individualized plan with clear goals to achieving success.

Make the decision to brighten your future

Get in touch with RHA Resident Services

Meet with a case manager to define your action plan

Work towards your goals with a supportive team behind you

Become self-sufficient



Recent FSS Graduate Laquanda Simmons and family outside their new home

### Through case management and hands-on support, RHA's Resident Services associates help FSS participants achieve a multitude of benefits:

- Economic independence
- Build/restore/increase credit
- Purchase your own home
- Increase your income
- Earn a high school diploma or college degree
- Start your own business
- Earn matching savings in an escrow account
- Earned income disallowance (public housing residents)
- Child care subsidies (public housing residents)
- Transportation assistance (public housing resident)

## Our services at a glance

### Employment

- Job seeking skills
- Job retention skills
- Resume writing
- Employment program referrals
- Section 3 recruitment

### Homeownership

- Pre- & post homeownership counseling
- Financial planning and budgeting
- Improve credit scores
- Money management workshop

### Case management

- Support services
- Assist with identifying career

### Goals and goal achievement

- Identify barriers to goals
- Client advocacy
- Maintain escrow account
- Agency collaborations

### Referral services

- Employment programs
- Parenting skills
- Legal assistance
- Loan services
- Financial education
- Community service
- Counseling
- Mental health
- Career and vocational
- Communication skills

### Education and training

- Career and vocational counseling
- GED training
- Post-secondary training (college degree)
- Vocational training
- Trade training
- Homeownership
- Matched savings program for closing costs
- Closing cost grant assistance

# Starting your journey to *self-sufficiency*

At Rochester Housing Authority, we believe that providing quality housing opportunities and resources that offer a clear path to self-sufficiency, are key to a brighter future for all.

Taking the first step begins with identifying the program or service that best suits your needs. The Resident Services Department provides a full-range of programs designed to improve quality of life through self-sufficiency and economic independence.

*These services are exclusive for public housing residents and families receiving Section 8 assistance.*

## **Opportunities**

- Premier training and education
- Mentoring
- Employment services
- Supportive services
- Advocacy
- Community networking

