

Our Mission & Vision Statements

Legal Assistance of Western New York, Inc.® increases access to justice through excellent legal representation, advocacy and service. Our vision is a society where access to justice is **not** determined by one's social or economic status. We are an established not-for-profit and all of our services are **FREE** of charge.

COVID-19 Update

Due to the public health crisis, we are not accepting walk-ins until further notice. The best way to access our services is to call our office and you will be assessed for our services. Visit LawNY.org for COVID-19 legal updates and other legal information.

Our Services Often Change - Call Our Office

The only way to be sure about whether we can help you is to call our office. *We do not assist with criminal matters.* Because our funding is limited, we are always seeking new grants to fund our services to low-income people. Sometimes, we get new grants that allow us to offer new services. Sometimes, grants end that once paid for us to do special kinds of legal work.

Can LawNY® Help Me?

The best way to find out if LawNY® can help you is to call our office. When you call, you will be asked about the kind of problem you are having, where you live, and some specifics about your situation. This will help us determine whether or not we can help you. For some legal problems, we are only able to help people who have low income and few assets, and who are U.S. citizens or have a U.S. citizen in the household. We will keep confidential any personal information that you give to our office. We will not share the information with other people or agencies, unless you ask us to do so.

Unfortunately, we cannot represent everyone who asks for our help. However, we can usually give you general information about your problem or the name of another agency which might be able to help you. LawNY® offices are not allowed to give advice about criminal law problems.

HABLAMOS ESPAÑOL

Si usted solamente habla español, o se siente más cómodo hablando español, usted puede hablar con nuestros empleados quien hablan español.

If you only speak Spanish or you are more at ease speaking Spanish, you may speak with our Spanish speaking staff. We also have translation services to accommodate other languages.



Legal Assistance of Western New York, Inc.®

The Geneva Office
361 South Main Street
Geneva, New York 14456

315-781-1465
Toll Free: 866-781-5235

Telephone Hours:
Monday – Friday
9:00am – 5:00pm
(closed lunch hour)

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for Equal Justice
LEGAL SERVICES CORPORATION

www.LawNY.org



What We Do

The LawNY®- Geneva office provides free legal assistance to eligible residents of **Livingston, Ontario, Seneca, Wayne, and Yates counties**. Our current projects include:

Consumer Rights

- Provides advice and legal help to people dealing with issues related to:
 - Debt collection
 - Credit reports
 - Consumer scams
 - Student loans
 - Vehicle repossession
 - Identity theft
 - Bankruptcy

Disability Advocacy

- SSI Denials/Terminations
- SSD Denials/Terminations

Eviction/Homelessness Prevention

- Provides legal information and representation to people who are homeless, at risk of losing their housing, or have a public benefits termination or denial
 - Evictions
 - Substandard conditions
 - Subsidized Housing
 - Mobile Homes
 - Illegal Evictions
 - Code Enforcement Problems
 - Utility shut-offs
 - Rent to own agreements

Elder Law Advocacy

- Provides legal information, counsel and advice, and direct legal services to older adults with legal issues
- Direct client services includes preparation of Wills, Powers of Attorney and Health Care Proxies
- Potential clients must be 60 or older and have a referral from a County Office for the Aging

Foreclosure Prevention

- Provides legal information and representation for homeowners who are at risk of losing their homes because they are behind on taxes or their mortgages, as well as tenants whose landlords are in foreclosure
- Foreclosure problems with bankruptcy

Fair Housing Enforcement and Education

- Investigates allegations of illegal housing discrimination
- Provides legal assistance to victims of illegal housing discrimination
- Provides education on rights and protections under the Fair Housing Act

Health Care Advocacy

- Provides legal assistance to individuals and households dealing with HIV/AIDS on a variety of legal matters
- Provides education, enrollment assistance, and advocacy to people with health insurance problems
- Assistance with Managed Long-term Care Applications and Advocacy
- Medical-legal partnership for patients of Finger Lakes Medical Associates

Legal Assistance for Survivors of Sexual Assault and Domestic Abuse

- Legal services for survivors who are facing a variety of civil legal issues

Public Benefits

- Provides legal information and advocacy for individual households seeking Department of Social Services (DSS) assistance

SNAP and WIC Outreach

- The Nutrition Outreach and Education Program (NOEP) conducts pre-screenings and assists Supplemental Nutrition Assistance Program (SNAP) applicants in Ontario, Seneca, and Wayne counties
- The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) is a federal assistance program that assists eligible citizens of Seneca, Wayne, and Monroe counties

Name Change Project

- Assists LGBTQ+ clients who identify as transgender or gender non-conforming in obtaining legal name changes under privacy protections afforded by New York Law